



COLUMBIA COUNTY, OREGON
JOB TITLE: ASSESSMENT CLERK II
DATE: OCTOBER 1, 2023

EXEMPT (Y/N):	No	CLASSIFICATION:	CSC
DEPARTMENT:	County Assessor	JOB CODE:	022
SUPERVISOR:	County Assessor	SALARY RANGE:	22
UNION (Y/N):	Yes	LOCAL:	AFSCME 1442

GENERAL STATEMENT OF DUTIES: Perform duties requiring considerable knowledge of laws relating to assessment and taxation of real and personal property. Determine and verify ownership. Establish, maintain, and delete assessment records for real and personal property in the county. Assist the general public with assessment questions.

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following. Other related duties may be assigned.

Provide forms, verify, maintain, create, change, distribute, and delete records of ownership and other data for floating property and manufactured structures in both state and county records. Work with state and county agency software providers to rectify issues with record entries.

Manage applications and maintain records for specialized programs such as senior citizen's deferral, veterans' exemption, farm/forest special assessments, and manufactured homes. Accept and document fees. Perform data entry to record appropriate information on changes for the specialized programs. Approve, deny, process, update, or disqualify other widely used exempt or partially exempt from property tax exemptions.

Verify and make changes in records on ownership, legal descriptions, acreage, and code area changes made in the county for real and personal property accounts that includes identifying ownership discrepancies, researching deeds or accounts, resolving problems, and completing resolution of information for records.

Process certification of taxes due for non-assessable properties before recording with the County Clerk. Process late filing fees for exemptions. Prepare proration of taxes for partition plats, condominiums, planned communities, and cemeteries.

Manage, recognize, compile, organize, maintain, and remove various printed and electronic records, files, spreadsheets, documents, and other data associated with segregations, cartography, mapping, assessment, and taxation.

Create new accounts, perform research, reviews, additions, and deletions of assets for confidential business personal property.

Provide excellent customer service when working with county taxpayers, title companies, law offices, representatives from the cities, county taxing districts, and business owners to resolve difficult issues and concerns; analyze, explain, and reconcile unusual or escalated issues with professionalism.

Answer telephones and assist customers at the counter regarding location and ownership of real property and manufactured structures in the county. Assist customers with complicated assessment and taxation questions and concerns. Respond to customer phone and email questions in a timely manner. Discuss complicated statutory or office procedures as they relate to real and personal property assessment. Conduct complex research and accept and document fees.



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Follow all safety rules and procedures established for work areas. Comply with all relevant county policies and procedures.

Maintaining regular attendance during the assigned work schedule is an essential requirement of this position. The ability to serve and meet in person with members of the general public, co-workers, and others is required.

SUPERVISORY RESPONSIBILITIES: Supervision of employees is not a responsibility assigned to this position. This position may nominally supervise or assist other employees in training.

SUPERVISION RECEIVED: Work is performed under the general direction of the County Assessor who provides policy, procedure, and administrative direction and reviews performance.

QUALIFICATION REQUIREMENTS: To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The competencies below represent the required knowledge, skills, and/or abilities. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions.

EDUCATION and/or EXPERIENCE: Equivalent to a high school diploma. Two years' work experience in an office environment. Two years' experience as an Assessment Clerk I or equivalent position in an Oregon county Assessor's Office. Any satisfactory combination of experience and training, which demonstrates the required knowledge, skills, and abilities may be substituted for the above requirements.

DESIRABLE QUALIFICATIONS: Team player willing to work collaboratively toward shared goals and be open to diverse ideas and perspectives. Receive constructive feedback in a positive manner.

CERTIFICATES, LICENSES, REGISTRATIONS: Should possess a valid driver's license and be insurable under the county's liability policy.

KNOWLEDGE, SKILL, AND ABILITY: Knowledge of the laws and regulations relating to the assessment of real and personal property. Knowledge of office practices and procedures.

Skill in general business software and Microsoft Office products.

Ability to:

- Organize, prioritize, and produce an accurate work product and meet deadlines.
- Express ideas effectively, both verbally and in writing. Use sound judgment.
- Adapt to change or new situations and openly acknowledge and work through conflict. Accept responsibility and be able to work well with ambiguity.
- Work independently and as a team.
- Act in such a manner as to maintain the confidentiality of the records and issues and other matters that may be encountered.
- Develop and maintain harmonious and effective working relationships with employees, other agencies, county officials, and the general public.
- Accurately prepare, update, complete, maintain, organize, retrieve, understand, and communicate about various forms and publications.

SPECIAL NECESSARY QUALIFICATIONS: Must be able to pass a pre-employment background screening.



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PHYSICAL DEMANDS: The physical demands described here must be met by an employee to perform the essential functions of this job successfully. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions.

Minimal, involving the movement of files, books, boxes, equipment, etc., seldom exceeding 20 pounds.

WORK ENVIRONMENT: The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions.

General office environment.

To perform this job successfully, an individual must be able to perform the essential job functions satisfactorily. Reasonable accommodations may be made to enable individuals with disabilities to perform the primary job functions herein described. Since every duty associated with this position may not be described herein, employees may be required to perform duties not specifically spelled out in the job description, but which may be reasonably considered to be incidental in the performing of their duties just as though they were actually written out in this job description.

***Columbia County has the right to revise this job description at any time.
This description does not represent in any way a contract of employment.***